Appendix 3



Turning Point Scotland Glasgow Housing First



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What is Housing First?

The Housing First model represents a significant departure from traditional 'linear' models of provision for homeless people with complex needs by placing individuals directly into independent tenancies with no requirement to progress through transitional housing programmes.

By sustaining a permanent tenancy, service users are in a better position to access community support, health care and social benefits. Individuals are not required to be abstinent and the model focuses on a harm reduction approach incorporating the individual's recovery journey determining the issues addressed.

Who is the service for?

Housing First is a project in Glasgow, providing mainstream social housing and 24/7 outreach support to individuals who are homeless, aged 18 or over, and involved in drug and alcohol misuse.





What type of support is offered?

Peer support workers will work with individuals on their recovery journey to encourage engagement with mainstream agencies and break down barriers and trust issues they may have previously faced. Working in a person centred and holistic recovery focused manner, staff will offer support to enhance or develop skills to maintain a tenancy like budgeting, food shopping, cooking and door management.

Staffing

The service consists of a service manager, service coordinator, assistant service co-ordinator and peer support workers.

Housing First Our aim is to provide a high quality service which:

- Is tailored to the needs of the individual
- Empowers individuals
- Supports individuals to develop towards their full potential
- Accords individuals respect, privacy and dignity
- Enables individuals to become active and valued
 members of their local community
- Supports the individual on their recovery journey
- Promotes the realisation of individual dreams and aspirations





Referrals

Referrals can be made through the Homelessness Services in Glasgow or agencies such as the Glasgow Drug Crisis Centre, Homeless Addiction Team and other agencies. Individuals can self refer by contacting us direct on **0141 429 8032**.

Completed referral forms can be sent directly to housingfirst@turningpointscotland.com.



Contact

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Our service covers the whole of Glasgow.

Our range of support includes:

Care at home Residential care Housing support Crisis intervention Community rehab Social enterprise

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